

## Privacy Statement - L.T.T.-Europe B.V.

L.T.T.-Europe B.V., located at Dr. Frederiksstraat 39, 7582 AX Losser, is responsible for the processing of personal data as shown in this privacy statement.

### Contact details:

L.T.T.-Europe B.V.  
Dr. Frederiksstraat 39  
7582 AX Losser  
+31 (0)53 536 42 38  
www.ltt-europe.com

The privacy officer of L.T.T.-Europe B.V. can be reached at [info@ltt-europe.com](mailto:info@ltt-europe.com)

### Personal data that we process

L.T.T.-Europe B.V. processes your personal data when you use our services and/or when you provide it to us yourself.

### Reason GDPR

The Dutch Data Protection Authority (AP) had already laid down rules in the Personal Data Protection Act (WBP), but this was drawn up at a time when the internet still played a modest role. New circumstances require a law that is more in line with them. The GDPR therefore places greater emphasis on responsible data processing.

*An overview of the personal data that we can process:*

- First and last name, address details
- Phone number, email address
- IP address/location data
- Other personal data that you actively provide, for example by means of (email) correspondence and/or by telephone
- Information about your activities on our website, your surfing behaviour on the Various websites of L.T.T.-Europe B.V.
- Internet browser and device type

### Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old, unless they have permission from their parents or guardians. However, we cannot check whether a visitor is older than 16 years old. We therefore advise parents to be involved in the online activities of their children, to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at [info@ltt-europe.com](mailto:info@ltt-europe.com), and we will delete this information immediately.

### **For what purpose and on what basis we process personal data**

L.T.T.-Europe B.V. processes your personal data for the following purposes:

- To be able to call or e-mail you if this is necessary to be able to perform our services;
- To be able to perform the work or have it performed;
- L.T.T.-Europe B.V. also processes personal data if we are legally obliged to do so.

### **How long we keep personal data**

L.T.T.-Europe B.V. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected.

### **Sharing personal data with third parties**

L.T.T.-Europe B.V. only shares personal data to third parties if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

### **Cookies**

L.T.T.-Europe B.V. uses functional, analytical, and tracking cookies on its website and on the intranet. When visiting the website and/or the intranet for the first time, the visitor is informed about these cookies. A cookie is a small text file that is stored in the browser of your computer, laptop, tablet, or smartphone when you first visit the website and/or the intranet. L.T.T.-Europe B.V. uses cookies with a purely technical functionality. These ensure that our website and/or intranet work properly. In addition, cookies are placed that keep track of surfing behaviour to be able to offer customized content. You can unsubscribe from cookies by changing the settings of your internet browser. In addition, you can also delete all information that was previously stored via the settings of your browser.

### **Phone calls**

Telephone calls handled by L.T.T.-Europe B.V. are not recorded.

### **View, modify or delete data**

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by L.T.T.-Europe B.V. and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to [info@ltd-europe.com](mailto:info@ltd-europe.com)

To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. Make your *passport photo*, *MRZ (Machine Readable Zone, the strip with numbers at the bottom of the passport)*, *passport number* and *Citizen Service Number (BSN)* black in this copy. This is to protect your privacy. We will respond to your request as soon as possible, but at the latest within four weeks.

L.T.T.-Europe B.V. would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do this via the following link: <https://autoriteitpersoonsgegevens.nl/en/contact-dutch-dpa/exercising-your-rights-sis-ii-vis>

**How we protect personal data**

L.T.T.-Europe B.V. takes the protection of your data seriously and responds appropriately to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact [info@ltd-europe.com](mailto:info@ltd-europe.com).